

2013 Highlights and Accomplishments

2014 Goals and Projects

Infrastructure | Projects:

- Completed the CSO₃B project on time and under budget.
- Installed a new 700,000-gallon buried concrete drinking water storage tank at North Augusta to satisfy demands of ISO report from 2003.
- Secured properties with purchase and sale agreements with acquisitions of Stevenson and Bonenfant properties in 2013. MainEx and Foss to conclude in 2014. No eminent domain needed.
- Continued development of two new groundwater wells on Riverside Drive in the Bonenfant and MainEx gravel pits.
- Completed the installation of water pipe on Riverside Drive in preparation for connecting new groundwater wells.
- Completed land survey of the entire Carleton Pond watershed to facilitate timber harvesting and minimize the risk of timber trespass.
- Harvested trees from Carleton Pond watershed and Summerhaven Road pursuant to forestry management plan.
- Completed a joint City / District project on School Street that separated a combined sewer system and replaced old water and sewer pipes.
- Removed unused fuel tanks from 12 Williams Street to eliminate a future environmental liability.
- Removed an unused drinking water tank from Blaine Avenue as part of MDOT avigation easement work for the airport.
- Initiated widespread TV inspection of sewer and storm water pipes in problem areas in Augusta using a private contractor.
- Began an inflow and infiltration study in Hallowell

- to determine where storm water is entering the sewer system. This required improvements in communications with the public particularly for smoke testing in the downtown area. This project is ongoing and will result in a Long Term Control Plan update in 2014 as required by the District's MDEP permit.
- Augusta is the only city in Maine to have two natural gas companies actively engaged in construction. District personnel kept pace with natural gas pipeline construction effort responding to thousands of DigSafe requests and hundreds of hours of meetings and negotiations to help facilitate installation while protecting existing infrastructure.
- Supported the construction efforts near the hospital by providing inspection and tech support to contractors as needed.
- Managed power outages at pump stations during the Christmas ice storm.
- Began implementing recommendations of the Comprehensive Performance Evaluation at the wastewater treatment plant.
- Continued work to get access to the west side of I-95 to facilitate repair of a sewer pipe between the



- Valero gas station and Wildwood Road.
- Began work to acquire easements from Maine DOT for sewer and storm water pipe on their property on Capitol Street.



- Worked with CMP and Maine DOT to find a solution to an erosion control failure on Capitol Street.
- Acquired high accuracy aerial photos of Augusta and Hallowell. District partnered with federal, state, county and local agencies to reduce the cost of this effort.
- Repaired significant erosion damage on the Kennebec River Rail trail.
- Completed a combined sewer separation project on North Belfast Avenue as part of the District's Long Term Control Plan.
- Worked on a solution to improve the existing radios that communicate all workings of sewer and drinking water facilities from Winthrop to Togus.
- Began plans for replacing 4 steel drinking water tanks with a single new tank to be located at Haskell Street behind former Hodgkins School.
- Assisted city of Augusta with Pierce Drive project by providing contractual and real support.

- Cleaned drinking water storage tanks at Eastern Avenue and Haskell Street.

Process Improvements:

- Continued development of Geographic Information System (GIS) based system to monitor field construction and maintenance activities.

Administrative | Financial:

- Hired two additional people in the areas of GIS and field inspections and management of contractors.
- Hired an accounting consultant to review the District's financial processes and make recommendations for improvements.
- Developed requirements for a Finance Director position to be hired in early 2014.
- Moved fixed assets from spreadsheets to the District's Munis accounting software.
- Improved the existing Consumer Confidence Report and began developing a new web site for 2014.

Safety | Preparedness:

- Completed annual Confined Space Rescue Training in May.



Overall GAUD goals:

- Adequate supplies of clean, safe drinking water.
- Stable and equitable rates. If we save for a rainy day, then keeping rates stable should be a by-product of efficient operations.
- Clean finances. The District's financial system must be reliable, transparent and secure.
- Regulatory compliance. This ensures that the water is safe to drink and the District complies with its waste water permits.
- Reliable fire protection.
- Clear communications with municipalities and customers, in person and via the new website.

Specific Projects Planned for 2014:

- Connect new drinking water wells to system.
- Haskell Street: install new concrete tank.
- Patterson Street: rebuild in conjunction with the City of Augusta.
- Western Avenue: rebuild sewer and water in conjunction with the City of Augusta.
- Meadowlands: install drinking water main.
- Windsor Avenue: line replacement.
- Mount Vernon Avenue: rebuild drinking water and sewer replacement.
- Stone Street | Hospital Street: replace portions of the drinking water line as well as sewer and storm water lines.
- Upgrade sewer pump stations.
- Upgrade wastewater plant.
- Upgrade SCADA communications.
- Update Long Term Control Plan.
- Maintain dam at Carleton Pond.



July, 2014

Dear Elected Officials and Municipal Leaders,

In order to keep you abreast of the ongoing operations of the Greater Augusta Utility District, we are pleased to present the District's first-ever Annual Report. Inside, you'll find a summary of the previous year's accomplishments and a brief outline of our plans for 2014.

The Board of Trustees takes very seriously the District's twofold mission:

1. To provide fresh, clean, plentiful drinking water; and
2. To transport and treat storm water and wastewater efficiently and effectively.

As you will see, we plan to undertake an extraordinary number of construction projects this year. Therefore, we believe it is more important than ever that we communicate clearly and frequently with all of the customers and residents of the towns we serve.

As one vehicle for better communication, we have just launched our new web site, which we think you will find easier to navigate, especially in the area of customer service: GreaterAugustaUtilityDistrict.org.

One important communication goal, as we enter the busy summer construction season, is to keep residents informed of our latest construction schedule. This information is now available, by location, at GreaterAugustaUtilityDistrict.org/schedule.

We recognize that our top priority is to serve you and your constituents with the best possible customer service. We thank you for your support over the years, and invite you to get in touch with any of the Board of Trustee members at any time.

Have a great summer!

Ken Knight | Chair
Board of Trustees
Greater Augusta Utility District

P.S. Call us to arrange a tour of our facilities at your convenience.

About Your Water District

The Greater Augusta Utility District is a standalone quasi-municipal entity. Its roots go back to 1903, when the Augusta Water District was formed to take over a private water company. Today, the District is a regional public utility that owns, operates and maintains the water, sewer and storm water infrastructure in Augusta; the sewer system in Hallowell; and regional wastewater collection and treatment for the communities of Monmouth, Winthrop and Manchester.

We are proud to continue our long tradition of supplying our customers with clean drinking water and state-of-the-art sanitation services. On behalf of all the employees of the Greater Augusta Utility District, I thank you for your support!

—**Brian Tarbuck, General Manager**
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2013 Annual Report

